

**WARRANTY ISSUE DOCUMENTATION FORM**  
**THIS FORM IS FOR OWNERS CURRENTLY UNDER *FACTORY* WARRANTY**  
**(NOT FOR EXTENDED SERVICE POLICY/WARRANTY)**

Please use this form to identify and document problems and concerns you are experiencing with your RV. Issues will be reviewed by the Warranty Department and with the factory to determine coverage. If you have owned your RV over 90 days of some issues are considered owner responsibility. Typically these will be sealant issues (roof and window) and minor adjustments such as doors, hinges and window shade tension.

Cosmetic issues such as chips, scratches, peeling decals etc. (unless noted prior to delivery) will most likely NOT be considered for warranty coverage - typically if noted AFTER customer delivery.

Motorhome owners - any issues with the chassis or running gear need to be addressed by a chassis dealer. Generator equipped RVs - Generator service will need to be performed by an authorized service center for the brand of generator you have.

During our peak months (Mar 1st - Oct 31st) we ask you limit your list to no more than eight (8) entries.

Your Name \_\_\_\_\_ Brand/Make of RV \_\_\_\_\_ Ser/VIN# \_\_\_\_\_

Phone # \_\_\_\_\_ Email address \_\_\_\_\_ Motorhome Mileage \_\_\_\_\_

Please list your issues as clear and specific as possible to include locations such as passenger side or driver's side.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

**When completed please email, FAX or drop off with the Service Department.**

**warranty@asrvm.com - FAX - 541-382-8510**

**Or visit our website at ASRVM.com, click service then Warranty Documentation Form**

IF ANY OF YOUR DOCUMENTED ISSUES ARE DETERMINED TO BE  
UNWARRANTABLE DUE TO OWNER OVERSIGHT, MISUSE, DAMAGED,  
UNAUTHORIZED MODIFICATIONS, UNFOUNDED OR OTHERWISE DENIED BY THE  
MANUFACTURER YOU WILL BE RESPONSIBLE FOR ANY CHARGES INCURRED BY  
THE SERVICE DEPARTMENT.